



Erie County Board
of Developmental Disabilities
Carrie Beier, Superintendent

STRATEGIC PLAN

2021-2023

OUR MISSION

**TO INSPIRE, EMPOWER AND
SUPPORT INDIVIDUALS AND
THEIR FAMILIES.**

OUR VISION

**INDIVIDUALS WILL ACHIEVE
PERSONAL SUCCESS.**

OUR CORE VALUES



Integrity and Trust

Mutual Respect



Equality

Collaboration and Teamwork



Personal Responsibility

OUR GOALS



GOAL #1

Individuals and families continue to actively partner to define and plan for a good life.



GOAL #2

Individuals and families have the knowledge, supports and opportunities they need to be successful in the community.



GOAL #3

Erie County Board partners with community members, community agencies and service providers in supporting individuals and families.



GOAL #4

Our agency operations and systems support the Board's long-term commitment and ability to meet the needs of those we serve.



GOAL #5

Create a workplace that values and prioritizes customer experiences and relationships.



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Goals and Objectives

GOAL #1: Individuals and families continue to actively partner to define and plan for a good life.

Objectives:

- Help individuals become advocates in their own lives rather than participants of advocacy programs.
- Continue to improve person- and family-centered practices.
- Regularly assess and address life barriers and challenges; increase creative supports.

GOAL #2: Individuals and families have the knowledge, supports, skills and opportunities they need to be successful in the community.

Objectives:

- Continue to connect individuals and their families with options for community living, employment and engagement.
- Continuously improve prenatal to three services so that children and families make progress toward outcomes upon exit from the program.
- Continue to utilize technology to support individuals, families and independent living.
- Increase opportunities for individuals to participate in the development of personal life skills.
- Provide a variety of funding options to families and individuals.

GOAL #3: Erie County Board partners with community members, community agencies and service providers in supporting individuals and families.

Objectives:

- Continue to partner with providers to increase the number of individuals living independently in the community.
- Continue to partner with providers to increase the number of individuals successfully working in the community.
- Strengthen transportation options to support community employment and community living.
- Give providers resources and tools to serve individuals of all ages and all need levels.
- Strengthen relationships with schools.
- Strengthen community relationships.



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Goals and Objectives

GOAL #4: Our agency operations and systems support the Board's long-term commitment and ability to meet the needs of those we serve.

Objectives:

- Promote efficiency and effectiveness through the use of technology.
- Engage with stakeholders to routinely and consistently assess the quality of our services.
- Maintain long-term financial sustainability.
- Enhance Emergency Response Preparedness.
- Promote and measure service excellence.

GOAL #5: Create a workplace that values and prioritizes customer experiences and relationships.

Objectives:

- Establish an agency culture that embraces all aspects of diversity, person- and family-centered thinking, trauma responsiveness and positive customer experiences.
- Continue to foster and support staff engagement.

